

FOR TEAMS · HAND-CURATED SYNTHETIC DEMONSTRATION

One contract. The important questions for every team.

Explore a fictional software agreement from different professional perspectives. Every view uses the same source, amounts and qualifications.

Illustrative source-linked walkthrough, not an accepted model result or legal advice. Department filters are not collaboration, access controls or separate analyses. No live answers are generated.

One shared agreement

A hosted workspace for up to 25 named users. EUR 1,200 per month excluding VAT; 12 months from activation, without automatic renewal. Missing schedules limit assessment of service remedies and data processing. No actual activation date or payment history is provided.

What matters to your team?

Source-backed illustration

EUR 1,200 per month, excluding VAT

The Customer pays within 30 calendar days of invoice receipt. Extra users require a separate written order; their price is unknown.

What to clarify: Clarify VAT treatment and any additional-user price.

2 · Charges

Source-backed illustration

A price change requires acceptance

The Supplier may propose a renewal price on 60 days' notice. It takes effect only with the Customer's express written acceptance.

What to clarify: Check the proposal and approval process before any renewal.

3 · Price changes

Partly specified

Activation depends on customer input

Activation is due within 10 business days after configuration details arrive. Customer testing and written confirmation are required for acceptance; the business-day calendar is unspecified.

What to clarify: Agree which business-day calendar and configuration details apply.

4 · Activation and acceptance

Referenced material missing

Availability target has an exclusion

99.5% monthly availability is a target, excluding maintenance announced 48 hours ahead. Response times and credits depend on missing Schedule S.

What to clarify: Request Schedule S; do not assume a guaranteed credit or response deadline.

5 · Availability and incidents

Referenced material missing

Security duties have defined owners

The Customer manages access and removes departed users. The Supplier encrypts data in transit and at rest. Processing purposes and subprocessors remain unassessed without Schedule D.

What to clarify: Request Schedule D and confirm the access-removal process.

6 · Data and security

Source-backed illustration

A conditional liability cap, not a fixed amount

The Supplier's ordinary-negligence cap is fees paid in the preceding 12 months. Intentional misconduct and personal injury are excluded from the cap. Payment history is unknown; no euro total is calculated.

What to clarify: Have the scope, exceptions and enforceability professionally reviewed.

7 · Liability

Source-backed illustration

12 months, with no automatic renewal

The term starts at activation. Termination for material breach requires an unremedied breach and 30 calendar days after receipt of written notice. No ordinary early-termination right is established here.

What to clarify: Record activation and seek advice before relying on a breach-termination right.

8 · Term and termination

Unresolved

Governing law remains unresolved

No governing-law clause is supplied in this authored example. English wording does not establish a choice of law. This is not a production absence certification.

What to clarify: Ask which law and forum the parties intend to agree.

9 · Referenced material and legal context

The shared original-language source

Authored English synthetic source · illustrative-saas-v1 · clause references, not invented page numbers · Schedules S and D not supplied

1 · Scope — Example Supplier provides Example Customer with a hosted project workspace for up to 25 named users. No implementation service is included.

2 · Charges — The Customer pays EUR 1,200 per month, excluding VAT, within 30 calendar days of invoice receipt. Additional users require a separate written order; no additional-user price is agreed here.

3 · Price changes — The Supplier may propose a price change for a renewal term on 60 days' notice. A change takes effect only if the Customer expressly accepts it in writing.

4 · Activation and acceptance — The Supplier activates the workspace within 10 business days after receiving the Customer's configuration details. Acceptance requires the Customer's written confirmation after testing. No deemed acceptance is agreed. The applicable business-day calendar is not specified.

5 · Availability and incidents — The Supplier targets 99.5% monthly availability, excluding scheduled maintenance notified 48 hours ahead. The Customer reports incidents through the support portal. Response times and service credits are to be defined in Schedule S, which is not supplied with this demonstration.

6 · Data and security — The Customer controls user access and must remove departed users promptly. The Supplier must encrypt data in transit and at rest. Processing purposes and subprocessors are governed by Data Schedule D, which is not supplied with this demonstration. No conclusion about compliance follows from this clause alone.

7 · Liability — For ordinary negligence, the Supplier's aggregate liability is capped at fees paid under this agreement in the preceding 12 months. This cap does not apply to intentional misconduct or personal injury. This clause is not a legal enforceability assessment.

8 · Term and termination — The initial term is 12 months from activation. There is no automatic renewal. Either party may terminate for a material breach not remedied within 30 calendar days after receipt of written notice. This clause does not grant ordinary termination during the initial term.

9 · Referenced material and legal context — Schedules S and D are referenced but not included. No governing-law or jurisdiction clause is supplied in this example. No country, legal right or enforceability conclusion may be inferred from the language of this agreement.